

超級把關人：社交媒體時代的把關

帕梅拉·休梅克、韓綱

翻 譯：徐來

摘要

當前主要有三種類別的把關人：傳統觀念裡主要從媒體組織到受眾的單向傳播中通過選擇、塑造和發布新聞內容的大眾媒體把關人；於社交媒體集團服務器上創建和發布內容的個人與組織類社交媒體把關人(用戶)。社交媒體集團不僅擁有和管理著社交媒體用戶發布的內容，同時還提供他們自己的新聞服務。因此，本文認為，從社交媒體用戶及大眾媒體中選取與發布內容的社交媒體集團亦是把關人。這三類把關人之間的大量互動形成複雜的把關系統，需要進行系統/整體性的理論分析。

關鍵詞：超級把關人、把關人理論、系統思維、社交媒體、新聞

帕梅拉·休梅克，美國雪城大學 S. I. Newhouse 公共傳播學院榮休 John Ben Snow 講座研究教授。研究興趣：媒體內容的影響因素(分層模型)，包括把關人理論及傳播理論構建。電郵：snowshoe@syr.edu

韓綱，美國愛荷華州立大學 Greenlee 新聞與傳播學院副教授。研究興趣：健康風險傳播、社交媒體、新聞框架、公共關係及策略傳播。電郵：ghan@iastate.edu

論文投稿日期：2020年3月12日。論文接受日期：2020年8月13日。

The Supra-Gatekeepers: Gatekeeping in the Age of Social Media

Pamela J. SHOEMAKER, Gang (Kevin) HAN

Abstract

There are now three major groups of gatekeepers. *Mass media* gatekeepers are those traditionally thought of as selecting, shaping and publishing news content, with primarily unidirectional communication from the media organization to an audience. *Social media* gatekeepers (users) are the individuals and organizations that create and publish the content housed on social media conglomerates' servers. These conglomerates not only own and manage the content of social media users, but also publish their own news services. This essay proposes that these conglomerates are gatekeepers because select and publish content from social media users and from the mass media. The many interactions among agents of these three groups create a complex gatekeeping system that should be theoretically analyzed through a systematic or holistic approach.

Pamela J. SHOEMAKER (John Ben Snow Professor Emeritus). S.I. Newhouse School of Public Communications, Syracuse University. Research interests: influences on media content (the Hierarchical Model), including gatekeeping theory, and theory building.

Gang (Kevin) HAN (Associate Professor). Greenlee School of Journalism and Communication, Iowa State University. Research interests: health risk communication, social media and social networking, news framing, public relations, and strategic communication.

Keywords: supra-gatekeeper, gatekeeping theory, systems thinking, social media, news

Citation of this article: Shoemaker, P. J., & Han, G. (2020). The supra-gatekeepers: Gatekeeping in the age of social media. *Communication & Society*, 54, 223–256.

The Chinese University of Hong Kong Press: Copyrighted Materials